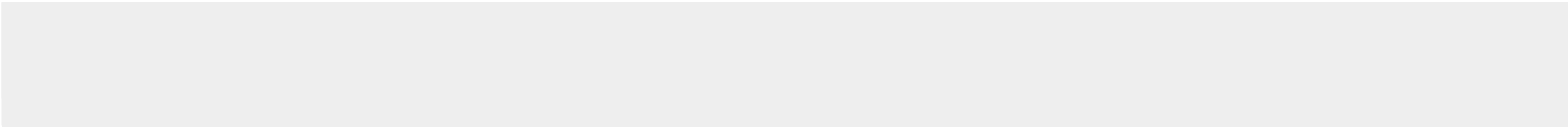


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Sun 14 Apr Mon 15 Apr Tue 16 Apr

Room A-1 Track 1	Room A-2 Track 2	Room A-3 Track 3	Corridor & Room C Vendor Info	Boardroom Conference Registration
<p>6:30am (1h 30m) <b>Breakfast Buffet</b> Location: <b>The Forge Restaurant</b></p>			<p>7:00am (1h) <b>Vendor Setup</b> Location: <b>Corridor &amp; Room C</b></p>	<p>7:30am (4h 30m) <b>Conference Registration</b> Location: <b>Boardroom</b> Conference registration will be available in the Boardroom from 7:30am until 12pm.</p>
<p>8:15am (45m) <b>How we are streamlining UTHSC with Lean 6 Sigma</b> Lisa Hall Over the last year and a half, we have implemented a Lean 6 Sigma process improvement initiative. We have</p>	<p>8:15am (45m) <b>Professional Digital Presence: Providing Building Blocks for Life After Graduation</b> Meg Eriewine, Rachael Stanley, Kortney Jarman Learn how to host an event that helps students create</p>	<p>8:15am (45m) <b>Nutanix &amp; Citrix: Building a Private Cloud to Enhance Learning</b> Brad Meyer MTSU has a rich history of using Citrix to make applications and desktops available to students and staff,</p>	<p>9:00am (9h 30m) <b>Vendor display open</b> Vendor display open</p>	
<p>9:15am (45m) <b>Welcome and Keynote: Mike Krause</b> Mike Krause Location: <b>Room B</b> THEITS Welcome Keynote</p>				<p>10:00am (30m) <b>Morning Break</b> Location: <b>Room C (Vendor area)</b></p>
<p>10:30am (45m) <b>CIO - Birds of a Feather</b> CIOs and/or primary IT Leader at institution ONLY</p>	<p>10:30am (45m) <b>Technology Broadening the Audience at APSU</b> Darryl Anderson Hear how Austin Peay State University (APSU) has partnered with Education Networks of America (ENA) and</p>	<p>10:30am (45m) <b>Ethos Identity Authentication: Configuration and Load-Balancing</b> Steven Robertson Ellucian's Ethos Identity serves as the single sign-on (SSO) service for Banner 9, but it can also provide SSO</p>	<p>11:30am (45m) <b>Multi-factor Authentication: MTSU's Experience</b> Chad Mullis Starting in 2017, MTSU began implementing Microsoft Azure multi-factor authentication (MFA) along with Azure</p>	
<p>11:30am (45m) <b>From Paper to Digital: Orgchart Edition</b> Lucas Nicely Paper organizational charts are something that you'll find in almost every organization. These PDF charts come in</p>	<p>11:30am (45m) <b>Wireless Collaboration Solutions in the Classroom</b> Olivia Phifer, Chad Brewer The University of Tennessee at Martin has been testing wireless presentation systems within classrooms. A few of</p>	<p>12:15pm (1h) <b>Lunch</b> Location: <b>The Forge Restaurant</b> Lunch is provided for all attendees. You must have your lunch ticket from your registration packet.</p>		
<p>1:15pm (45m) <b>Security - Birds of a Feather</b> Discussion on IT security practices and issues.</p>	<p>1:15pm (45m) <b>Client Services - Birds of a Feather</b> Discussion for those that primarily work directly with non-IT faculty, staff and students in the institution. First line of services and support.</p>	<p>1:15pm (45m) <b>Applications - Birds of a Feather</b> Discussion for those that design, support, develop applications.</p>	<p>2:15pm (45m) <b>Moving Banner to AWS: A Technical Deep Dive</b> Albert Holtsclaw This presentation will provide a deep dive into how East Tennessee State University moved our Banner 8 and</p>	
<p>2:15pm (45m) <b>Managing and Securing Computers with Desktop Central</b> Mike Stanley The Institute of Agriculture has four separate desktop/laptop environments across 105 physical</p>	<p>2:15pm (45m) <b>Teaming up APSU Computer Science students with the IT Security department</b> Stephanie Taylor A plan to enhance the university's security posture while</p>	<p>3:00pm (30m) <b>Afternoon Break</b> Location: <b>Room C (Vendor area)</b></p>		
<p>3:30pm (45m) <b>The Power of Microsoft PowerBI - Real World use!</b> Benjamin Lynch Do you have data in different data sets and locations? Are you looking for an efficient way to present those data sets</p>	<p>3:30pm (45m) <b>Effective &amp; Efficient Online Course Development</b> Jean Derco, Jerry Riehl Times are a changing at the UT Knoxville Office of Information Technology Support Unit. Faced with an</p>	<p>3:30pm (45m) <b>Phight the Phish</b> Chris Madeksho For the third year, Chris Madeksho will do a year-in-review of UTHSC's phish testing as well as an overall success (or failure) for certain metrics with a year-over-</p>	<p>4:30pm (2h) <b>Nature Walk Scavenger Hunt &amp; Cornhole Competition</b> Location: <b>Cornhole (Room B)</b> We plan to do these events again this year. If anything changes, we will let you know!</p>	
<p>6:30pm (2h) <b>Banquet</b> Location: <b>Rooms A/B</b> Banquet, entertainment and giveaways. Enjoy the fajita bar and margarita/cash bar.</p>				



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Sun 14 Apr Mon 15 Apr **Tue 16 Apr**

Room A-1 Track 1	Room A-2 Track 2	Room A-3 Track 3	Corridor & Room C Vendor Info
<p><b>6:30am (1h 30m) Breakfast Buffet</b>                      Location: <b>The Forge Restaurant</b>                      Breakfast is provided for all attendees. You must have your lunch ticket from your registration packet.</p>			
<p><b>8:00am (45m) IT Security - Let's get started with the Critical Controls!</b> Jim Purcell                      The Critical Controls are a prioritized set of actions that collectively form a defense-in-depth set of best practices that mitigate the most common</p>	<p><b>8:00am (45m) CAMERA: Creative Assignments Mean Engaging Recordings with Arc</b> Cheri Wolfe, Bonnie Daniel                      Participants will learn how students can create and submit differentiated media assignments using Arc, the new media tool available in Canvas.</p>	<p><b>8:00am (45m) An alternative way to distribute software licensing</b> Xiaojuan Zhu                      The software administrator has to create a licensing file for each server to activate the software on a server, such as MATLAB, Origin, and Autodesk.</p>	<p><b>8:00am (2h 30m) Vendor display open</b>                      Vendor displays open</p>
<p><b>9:00am (45m) IT Governance: Fact of Fiction</b> JIM SORRELL                      With the Release of new IT Standards by many regulatory entities, an IT Governance program is now required to ensure a "continuing improvement" of internal controls to address risks. But, what does this</p>	<p><b>9:00am (45m) Reaching WCAG 2.0 compliance - Monitor and maintain ADA compliant web space</b> Karen Bell                      The Americans with Disabilities Act (also known as ADA) is a civil rights law that provides protection to individuals with disabilities from</p>	<p><b>9:00am (45m) Trigger writing for fun and profit</b> Larry Holder                      The essentials of writing database triggers, which help extend the functionality of Banner without baseline source modifications.</p>	
<p><b>9:45am (30m) Morning Break</b>                      Location: <b>Room C (Vendor area)</b></p>			
<p><b>10:15am (45m) IT Risk Management</b> JIM SORRELL                      The only constant in today's IT world is the speed in which change occurs. Examples of recent changes are increased use of both web-based applications and cloud technologies. These changes challenge IT</p>	<p><b>10:15am (45m) Networking - Birds of a Feather</b>                      Facilitated discussion for networking.</p>	<p><b>10:15am (45m) Manual upgrade steps for Oracle 12.2</b> Larry Holder                      The steps we took to upgrade from 11g to 12.2.0.1, using the manual upgrade path, including the RU's (Release Updates).</p>	<p><b>10:30am (1h 30m) Vendor display break down</b></p>
<p><b>11:15am (45m) Business Meeting</b>                      Location: <b>Room B</b></p>			
<p><b>12:00pm (1h) Lunch</b>                      Location: <b>The Forge Restaurant</b>                      Lunch will be provided. A meal ticket is required and must be redeemed by 1pm.</p>			